2018-2019 Goals & Metrics Student Life

Student Legal Services

2018-2019 Student Legal Services Goal One: Student Satisfaction Survey

Providing Department:
Student Legal Services

Responsible Roles:

Unit Goal Description:
Increase overall student satisfaction with Student Legal Services in the 2018-2019 Student Satisfaction Survey.

Metric 1:
Increase overall student satisfaction with Student Legal Services in the 2018-2019 Student Satisfaction Survey from a grade of 4.00 (as of the 2017 Survey) to 4.1.

Result 1:

Metric 2:
Result 2:

Metric 3:
Result 3:

Metric 4:
Result 4:

Data Collection/Retrieval:
By way of the 2018-2019 Student Satisfaction Survey.

Using Results:

Supplemental Info:
Start:
07/01/2018

End:
06/30/2019

Progress:
0%

2018-2019 Student Legal Services Goal Two: Legal Counseling

Providing Department:
Student Legal Services

Responsible Roles:

Unit Goal Description:
Increase the number of students seen in legal counseling sessions in Academic Year 2018-2019.
Metric 1:
Increase the number of students seen in legal counseling sessions in Academic Year 2018-2019 by 5% relative to Academic Year 2017-2018. In AY 2017-18, Student Legal Services met with 767 students. A five percent increase for AY 2018-19 would mean that a total of 805 students would be seen - an increase of 38 students overall.

Result 1:
Metric 2:
Result 2:
Metric 3:
Result 3:
Metric 4:
Result 4:
Data Collection/Retrieval:
Using Results:
Supplemental Info:
Start:
06/18/2018

End:
06/14/2019

Progress:
10%