Student Affairs Technology

Continue work on OASIS Matrix remaining modules

Providing Department:
Student Affairs Technology

Responsible Roles:

Unit Goal Description:
Continue work on OASIS Matrix remaining modules.

Metric 1:
Complete project by December 2017

Result 1:
Completed the OASIS Matrix mentoring, tutoring and 2Excel modules in December.

Metric 2:
The number of students utilizing the Matrix tool, specifically these modules, is not known at this time.

Result 2:

Metric 3:

Result 3:

Metric 4:

Result 4:

Data Collection/Retrieval:
Query number of students in each module
Using Results::

Yes, we met our goal to build a comprehensive application for the OASIS department that will allow them to have all areas included. These areas are: LATS, MSTP, SSSP, SB, and 2Excel.

Supplemental Info:

Start:

07/01/2017

End:

06/30/2018

Progress:

100%

Continue working on the ProSam XML/ESA process

Providing Department:

Student Affairs Technology

Responsible Roles:

Unit Goal Description:

Continue working on the ProSam XML/ESA process.

Metric 1:

Complete process by September 1, 2017.

Result 1:

Completed the XML/ESA process.

Metric 2:

Yes.

Result 2:
Metric 3:
Result 3:

Metric 4:
Result 4:

Data Collection/Retrieval:
No data to collect.

Using Results::
Project completed by October 2017

Supplemental Info:
Start:
07/01/2017

End:
06/30/2018

Progress:
100%

Implement Process Improvement and Efficiency strategies for Application Development and Network Infrastructure.

Providing Department:
Student Affairs Technology

Responsible Roles:

Unit Goal Description:
Implement Process Improvement and Efficiency strategies for Application Development and Network Infrastructure.

Metric 1:
Utilizing new methods implemented to measure progress, change, effectiveness and delivery.

Result 1:
Yes.

Metric 2:
Developed and launched 4 applications for Student Retention and Success.

1. Interpreter Services
2. IPortal
3. Student Success Plan
4. McNair

Developed and launched 1 new application for Enrollment Management

1. Registration Fee Management

Result 2:
Increased interaction bi-monthly with stakeholders to assess needs, review development progress and was able to launch in a faster, iterative pace.

Metric 3:
Operated under 2 week Sprint Reviews meeting with Stakeholders. Launched twice as many applications in one year.

Result 3:

Metric 4:

Result 4:

Data Collection/Retrieval:
Survey Stakeholders regarding past year and satisfaction of survey

Using Results:
Met goal. Increased the number, timeliness and efficiency in development of applications.

Supplemental Info:
Research and develop a process to transform Enrollment Management departments many paper forms

Providing Department:

Student Affairs Technology

Responsible Roles:

Unit Goal Description:

Research and develop a process to transform the EM department many paper forms.

Metric 1:

Eliminate 80% of EM paper forms. Provide imaging solutions, as applicable, to improve efficiency and enhance customer service.

Result 1:

Yes. Somewhat. Not 100% complete.

Metric 2:

Built 20 eForms, currently sitting in a queue waiting for implementing in production

Result 2:

Built 2 workflows to incorporate the Eforms into production

Metric 3:

Result 3:
Metric 4:

Result 4:

Data Collection/Retrieval:

Observe and extract number of forms submitted.

Using Results:

We didn't meet the goal of implementation however, we researched, made a decision and purchased the product and began to build.

Supplemental Info:

Start:
07/01/2017

End:
06/30/2018

Progress:
40%