TRITON CONCERN LINE

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STUDENT AFFAIRS CASE MANAGEMENT SERVICES
UC SAN DIEGO

UC SAN DIEGO: STUDENT AFFAIRS CASE MANAGEMENT

- Housed within undergraduate colleges
- Non-clinical resource for students
- 3.0 FTE – Student Affairs Case Managers
- Director
  - Co-Chair, Behavioral Threat Assessment and Management Team
  - Coordinator of recognizing and responding to students in distress trainings
  - SA Case Manager, Graduate Division

BY THE NUMBERS

College	Students of Concern		Total
	Fall 2015	Winter 2016	
Revelle	46	12	58
Muir	27	20	47
Marshall	23	14	37
Roosevelt	16	14	30
Warren	17	18	35
Sixth	53	27	80
Total	**197**	**105**	**302**

How to Support Students of Concern

This informational guide is designed to assist faculty and staff in recognizing and supporting students of concern.

What is a Student of Concern?

A student whose academic progress or functioning in the university environment is adversely affected due to a **number** of indicators outlined below that are impacting their well-being and/or the well-being of others.

Indicators of Concern

Physical Signs	Change in Behavior	Psychological Signs	Unmet Basic Needs
Poor personal hygeine	Withdrawal or isolation	Delusions or paranoia	Lack of housing
Change in appetite; weight loss or gain	Loss of interest or pleasure in activities	Guilt or worthlessness	Food insecurity
Agitation or restlessness	Increased alcohol or substance use	Sad, anxious, empty mood or mood swings	Financial struggles
Change in sleep	Irritability or anger		
Recurring physical complaints	Missed or late arrival to class/work		

Report your concerns 24/7 to the Triton Concern Line:

(858) 246-1111

Safety Risks

Physical violence
High risk/dangerous behavior
Suicidal behavior
Threats of violence to others

Imminent Risk to Health and Safety

Call Campus Police at
(858) 534-HELP
or **911** from any campus phone

UC San Diego

Singular Definition

Identify the Concern

ONE PHONE NUMBER

911 for immediate concerns

Answered 24/7

Report is generated about every concern

TRITON CONCERN LINE

858-246-1111

WHAT HAPPENS WHEN YOU CALL?

Call the Triton Concern Line

- Student of Concern identified by UCSD staff or faculty

Within One Business Day

- Report is generated and entered into the CARE network
- Report is routed to Dean of Student Affairs

Dean of Student Affairs

- Coordinates Support
- Follows-up with student
- Offers referrals
- Follows-up with reporter, if requested

Referral to Student Affairs Case Managers

- Provides continued follow-up & support
- Connects students to on- and off-campus resources

DISCUSSING STUDENTS OF CONCERN

College Student of Concern (SOC) Meetings

- Weekly meetings with a multidisciplinary team
- Discuss/Update cases
- Identify next steps
- **Delegate action items**

Consultation with College Deans

- Consult on emergent disruptive behaviors or threats of violence or self-harm
- Coordinate joint response
- This is also provided ad hoc for the Graduate Division

Behavioral Threat Assessment and Management Team

- Co-chairs meet weekly to discuss cases
- Specialized and timely consultation
- Collaborate with appointed campus experts

FREQUENTLY ASKED QUESTIONS

- Who answers the Triton Concern Line?
- How will they know about our campus?
- I work in the college, should I still call the Triton Concern Line?
- How are the Student Affairs Case Managers different from CAPS?
- Where can I find additional information online?
- Can I sign up for a training on How to Support Students of Concern?

- Questions?

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Council of Deans

Student Affairs Case Managers