

Out-Of-State Student Reception

Public

Name of Assessment Project: Out-Of-State Student Reception

Name(s) of Person(s) Responsible for Assessment Project: Out of State and International Student Outreach Coordinator (Shawn Fore)

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Providing Department: Sixth College

Other Units/Departments Involved in Assessment Project:
Program, Service, or Event Related to Assessment Project:

Department Overview:

As the number of out-of-state and international students increases, UC San Diego has adopted new initiatives to meet the unique needs of these student populations and increase student satisfaction. The Outreach Coordinator Department works in the colleges to assist non-resident students with transition to UC San Diego and helps these students get acclimated to campus life and California culture. The focus is on international and out-of-state students, but Coordinators also outreach to California students as well to create campus community and give students the opportunity to meet others from diverse cultures and backgrounds.

The Outreach Coordinators conduct student needs assessments and provide support through outreach, marketing and introducing campus resources to students. They also implement campus wide and college programming and events to connect non-resident students with each other, increase interactions between domestic non-resident students, and introduce non-resident students to the local San Diego and greater California regions. Housed in the colleges, Shawn Fore is responsible for Sixth, Revelle, and Warren Colleges and Malina Doherty is responsible for Marshall, Muir, and Roosevelt Colleges.

Program, Service, or Event Related to Assessment Project:

International and out-of-state students come to UC San Diego to obtain an esteemed degree, but it can be overwhelming to come to a new environment and culture. It can be difficult for students to get acclimated to a new environment, meet friends, and become accustomed to life in California. The Outreach Coordinators implemented an Out-Of-State Student Reception event in Fall quarter to allow non-resident students the opportunity to connect with other non-resident students and experience some of the fun events UC San Diego has to offer.

The Out-Of-State Student Reception event invited students to eat California food, learn about UCSD campus resources, and meet other students by playing games. Students were paired in groups for icebreaker activities and games so students had the chance to mingle, get to know others, and share their favorite moments at UC San Diego within the first couple weeks of school. The purpose of this event was to create community on campus and help students come out of their comfort zone to make new friends.

Assessment Project Description: The objective of this assessment was to compile a comprehensive satisfaction review and value of students attending the Out-Of-State Student Reception event. Students were given the opportunity to anonymously express their satisfaction with the Out-Of-State Student Reception event. The evaluation requested demographic information of student, satisfaction rating, and free response from students on what they liked/did not like from event. The Outreach Coordinators distributed hardcopies of the assessment instrument at the end of the Out-Of-State Student Reception event. Data from all paper assessment were uploaded manually to Excel. The results of this assessment were used to determine the value of social events within the community and to make improvements to the program for the upcoming quarters.

The main purpose of the assessment project was to assess:

- Number of participants attending the event
- Benefit of participation in event (increase in knowledge and/or sense of belonging to UCSD)
- If program/event allowed students to connect with other students from their home state, country, or region
- If students would attend other similar workshop-related events in the future
- If students were interested in joining an out-of-state student organization

Unit/Program Specific Goals and Learning Outcomes: As a result of participating in the Out-Of-State Student Reception event, students will be able to:

- Name at least one student from his or her home region that he/she met
- Identify one student organization or upcoming outreach event
- Identify one or both of the Outreach Coordinators
- Be satisfied with the Out-Of-State Student Reception event

Relationship to Not related to any SALOs

Student Affairs

Learning Outcomes:

Assessment Project 9/30/2013

Start:

Assessment Project 9/30/2013

End:

Population/Sample: 78 students attended the Out-Of-State Student Reception event. 39 attendees completed the assessment providing a 50% response rate. Participants consisted of a range of residency statuses – out-of-state students, international students, and California resident students. All UC San Diego colleges were represented and the majority of students were 1st year students.

Total Students Served: 78

of International Students Served: 5

of Out-Of-State Students Served: 63

of California Students Served: 10

Type of Assessment: Satisfaction study

Other Assessment

Type(s):

Assessment Methods: Surveys

Other Assessment

Method(s):

Data Collection Tools: Hard-copies of the survey were distributed at the end of the Out-Of-State Student Reception event by the Outreach Coordinators and the College Interns. Students were given the opportunity to anonymously express their satisfaction with the Out-Of-State Student Reception event. The evaluation requested demographic information of student, satisfaction rating, and free response from students on what they liked/did not like from event.

Data Analysis Methods: Data from all paper assessment were compiled and uploaded manually to Excel by Outreach Coordinators.

Presentation of Findings: The results of this assessment were used by the Outreach Coordinators to analyze the benefit of offering community events for non-resident students and to improve social programs for the following quarter based on student feedback. Assessment results were also shared with the Non-Resident Student Engagement (NRSE) committee.

Progress: 100%

Link Assessment Project in Campus Labs Baseline :

Name

Source

No items to display.

Summary of Findings: The main purpose of the Out-Of-State Student Social event assessment project was to assess the following. The data provided the following results:

- Participant demographic information
 - 78 student participants
 - 15 states represented
 - 6 countries represented
 - Students attended from all 6 colleges
 - Students were primarily 1st year students
- Benefit of participation in event (increase in sense of belonging to UCSD)
 - 68% of participants were able to name one campus resource staff member
- If students would attend other similar workshop-related events in the future
 - 71% of participants reported they would attend a similar event in the future
- If program/event allowed students to connect with other students from their home state, country, or region
 - 97% of participants connected with other non-resident students
 - 92% of participants were able to name at least 1 other student they met at the event

In addition to findings directly correlated with learning outcomes, the assessment also illustrated the following results:

- 76% of students were interested in joining an out-of-state student organization
- 68% of participants agreed that the food was the best part of the event

 OOS Student Reception Assessment Data Infographic

Impact of The assessment results were viewed by the Outreach Coordinators for analysis. Assessment results were also shared with

Assessment: the Non-Resident Student Engagement (NRSE) committee. The findings were used to:

- Improve social outreach programs for the following quarter based on student feedback
- Increase awareness and advertising of community building programs among international and out-of-state students to increase participation and knowledge of requirements

Lessons Learned: The assessment results identified key findings of student satisfaction, benefit of participation in event, and student interest in attending similar events in the future. The assessment had a low response rate for this event. At future social programs, the Outreach Coordinators plan to be more strict in distributing and collecting completed surveys at events. The Coordinators will create an incentive for students to complete the assessment survey (ie: prizes, etc.). Future surveys will also include questions related to student overall satisfaction with the event. The Outreach Coordinators also plan to incorporate a component of the event that is dedicated to talking about ways to get involved on campus so that non-resident students feel engaged within the campus community outside of singular events. It would be helpful to have student org representatives at future events to further connect students for an elongated period within a group. Although the event involved icebreakers and games, the Outreach Coordinators plan to incorporate additional "get to know you" activities so that students can make more meaningful connections with the students they meet at social programs. The Outreach Coordinators also plan to increase marketing of social events to non-resident and California-resident students to increase participation. Overall, this event provided non-resident students the opportunity to engage with other non-resident and California students while taking a break from academic work. The Outreach Coordinators will continue to offer community building programs since students reported high satisfaction levels. Surveys will be implemented for future social events and compared with these existing findings.

Supplemental Information:

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