

# CREATING A CULTURE OF CARE

The document will help to identify how the Assistant Dean of Student Affairs (ADSA) for the [Graduate Education and Postdoctoral Affairs](#) and [Student Affairs Case Management Services \(SACM\)](#) create a culture of care on this campus. Below you will find a brief summary of how ADSA and SACM collaborate in providing various resource navigation and connections.

If there is an emergency, or you need immediate assistance, please call UCPD at (858) 534-4357 or 911.

## *Assistant Dean of Student Affairs, Graduate Education and Postdoctoral Affairs*

- ▶ Offers support with institution-wide perspective
- ▶ Connects to Graduate Division program resources (e.g., academic advising, academic progress, and professional development)
- ▶ Connects students to [Graduate Program Coordinators](#)
  - Advocates for department sense of belonging and networks to involvement opportunities
- ▶ Outreach to faculty for students with short-term accommodations
- ▶ Outreach to faculty and the [Office for Students with Disabilities](#) for students requiring long-term accommodation
- ▶ Connects Teaching Assistants with [Disability Counseling and Consulting](#) for employment accommodations
- ▶ Coordinates with [Counseling and Psychological Resources](#) for student-specific workshops and 1:1 counseling
- ▶ Arranges COVID-19 Support
- ▶ Refer students to [Student Affairs Case Management Services](#)
- ▶ Works collaboratively with SACM for additional support and coordinate on-going support with case managers (see below)

*For any inquiries about the Graduate Education and Postdoctoral Affairs,  
please email the Assistant Dean of Student Affairs: [April Bjornsen](mailto:April.Bjornsen)  
([abjornsen@ucsd.edu](mailto:abjornsen@ucsd.edu))*



Through non-clinical case management support and consultative services and resources, **Student Affairs Case Management Services (SACM)** creates a culture of care that empower students to address all aspects of their health and well-being.

For any inquiries about SACM, please email: [sacm@ucsd.edu](mailto:sacm@ucsd.edu).

## ***Student Affairs Case Managers***

- ▶ Supports navigation of institutional processes and paperwork
- ▶ Connects students to on- and off-campus resources
- ▶ Connects students with transitional resources (e.g., out-of-state resources, 211, local providers)
- ▶ Collaborates with ADSA and **The Hub Basic Needs Center** for Temporary Housing Programs
- ▶ Provide students with Basic Needs resources & **Students with Dependents** consultations
- ▶ Provides insurance navigations (e.g., ensuring insurance is accepted by care provider, provider options based on student's insurance, etc.)
- ▶ Provides resource navigation (e.g., step-by-step support, confidential resources, conflict resolution resources, etc.)
- ▶ Assists students with **Office of Student Disability** accommodations process
- ▶ Offers long-term care and support (e.g., routine non-clinical check-ins)